



WELCOME!

We're thrilled to welcome you to Belfast for the 2025 ILCU AGM & Conference!

We're looking forward to sharing an exciting, engaging, and inspiring two days with you. This guide is your one-stop shop for everything you need to know before you arrive from agendas to app instructions, travel details to dinner plans.

CONFERENCE AGENDA - FRIDAY, 25TH APRIL 2025

The Conference kicks off on Friday at the ICC Belfast and promises a packed schedule of keynote speakers, panel discussions, and networking opportunities.

- **Registration Opens:** 8.30am until 9.30am at the Riverside Entrance (see venue info below). Please check in under your Credit Union or Company name at the registration* desks.
- Conference Start Time: 10.00am sharp
- Tea/Coffee Breaks: Provided mid-morning and mid-afternoon
- Lunch: A packed lunch is included with your conference ticket. You'll receive a token with your lanyard to collect your lunch, which includes a sandwich, fruit, crisps, traybake, and bottled water.

Please review the full agenda via our website or in the Whova app (Please see below)
*Please note that tickets cannot be purchased on the day and have to be prebooked.

AGM AGENDA - SATURDAY, 26TH APRIL 2025

The Annual General Meeting will take place on Saturday, also at the ICC.

- Registration Opens: 8.00am via the Riverside Entrance for Delegates & Alternates
- AGM Start Time: 9.00am sharp
- Delegates upon registering, each delegate pack will contain: 2 badges, 2 voting cards, relevant ballot papers,
 Quorum card and lunch tokens (if purchased)

Lunch Options (Pre-booked Only)

- ICC Packed Lunch: Pick up from the Exhibition Area
- ICC Soup & Sandwich: Served in Hall 2A
- Hilton Soup & Sandwich: Served at the Hilton Hotel (4-minute walk from the ICC)





DOWNLOAD THE WHOVA APP

For the Conference, we're using the Whova App to keep everything at your fingertips. This will be launched the week commencing 14th April.

The app gives you real-time access to the agenda, speaker info, venue maps, attendee networking, updates, and more.

Here's how to get started

- **DOWNLOAD** the Whova App from the App Store or Google Play.
- **SIGN IN** using the email you used to register for the Conference.
- SEARCH FOR ILCU Conference & AGM 2025

START EXPLORING!

Make sure your push notifications are enabled to get important updates throughout the event.

VENUE & ENTRANCE DETAILS

All events are taking place at the ICC Belfast (Waterfront Hall), located at 2 Lanyon Place, Belfast, BT1 3WH.

Please use the Riverside Entrance to access the venue. It's located on the left-hand side of the building as you face the River Lagan, next to the iconic "Nuala with the Hula" sculpture.

The closest car parks for the ICC are

APCOA Parking, Oxford Street (100m from the ICC & adjacent to the Hilton Hotel)

APCOA Parking, Lanyon Place (4-minute walk from the ICC)

Please note: The ICC is best accessible by foot for those staying in the city centre.

ACCOMMODATION DETAILS

If you booked your hotel through our Conference & AGM website, here's what you need to know:

Grand Central Hotel

- Address: Great Victoria Street, Belfast, BT2 7AP
- Check-in from 3.00pm. Check-out by 11.00am (Late checkout available at £20/hour)
- Parking: Great Northern Car Park recommended
- **Breakfast:** Continental (6–10am); Full Irish (7–10am, 7–11am on Saturdays)





Europa Hotel

- Address: 9-15 Bedford Street, Belfast, BT2 7FF
- Check-in from 3.00pm. Check-out by 11.00am
- Same parking and breakfast arrangements as above

The closest car parks for these hotels are:

- Great Northern Car Park (St Andrews Square N) offers discounted 24-hour parking for £14. It's a short walk to the venue.
- Value Car Parks (Grosvenor Rd, BT12 4GN) is another affordable option just a 2-minute walk away.
- Some hotels offer valet parking for around £25/day (subject to availability).

Note: You will not receive a booking confirmation from the hotel. Just give your name and Credit Union/Company at check-in.

If you need to update a booking or change a name please contact:

Yazmin (yazmin@callowevents.co.uk) or Molly (molly@callowevents.co.uk)

GALA DINNER & SOCIAL EVENT – LET'S CELEBRATE!

We are so excited to welcome you to our Annual Gala Dinner & Social Evening, taking place at the iconic Europa Hotel on Friday, 25th April 2025.

Ticket Collection Info

- Attending the Conference? You'll receive your gala ticket in your registration pack on Friday morning.
- Attending the AGM only? We'll email your ticket to you ahead of the event.

Dress Code: Smart Casual – bring your best energy, no ballgowns required!

Dietary Requirements?

If you haven't let us know already, please get in touch with **Yazmin** at **yazmin@callowevents.co.uk** by Thursday 17th April 2025.





GETTING AROUND BELFAST

Taxis

Value Cabs: 028 9080 9080

FonaCabs: 028 9033 3333

Public Transport

Metro buses accept contactless payment or cash.

Things to Do

Check out VisitBelfast.com for the best places to eat, drink, and explore!

WITH THANKS TO OUR SPONSORS



A heartfelt thank you to our generous sponsors whose support helps make this event possible. Your continued partnership plays a vital role in bringing our Credit Union community together and making events like this such a success.

NEED HELP? CONTACT US!

Accommodation, Orders & Conference Queries

- Yazmin: yazmin@callowevents.co.uk
- Molly: molly@callowevents.co.uk
- +44 (0) 28 9521 0004

AGM & Credit Union Queries

- Tricia: tdonnellan@creditunion.ie
- +353 87 1770105

Conference & Credit Union Queries

- Laura: lshilling@creditunion.ie
- +353 86 4044234

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